

ORANJEMUND SPAR

P.O. BOX 96
ORANJEMUND
NAMIBIA

TEL: 0026463- 232006
FAX: 0026463- 232156s

Email: namspar@mweb.com.na



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A number of Oranjemund residents have been asking why Oranjemund Spar is currently experiencing “Out of Stock” situations on a number of lines over the last few weeks.

Rumors are doing the rounds that Spar is more concerned with the construction of the new “Tops” franchise and thus neglecting the rest of the store, thus resulting in the “Out of Stock” situation. This statement is untrue and we wish to explain to our customers the reasons behind the “Out of Stocks”

95% of Oranjemund Spar’s stock is sourced from Cape Town. In order to get our items across the border, the Namibian and South African Governments require us to have permits for each lorry that enters Namibia. These permits are sourced from the Ministry of Agriculture in Windhoek and are couriered to Spar head office in Cape Town, where they are checked by South African Health inspectors before the lorry is sealed and sent to Namibia.

Sometimes there can be issues in sourcing the permits when there is an outbreak of a disease in South Africa, sometimes there is a backlog at the Ministry in Windhoek or even one person along the chain not being able to get the applications in time due to health reasons.

This sourcing of the permits does not involve Spar Oranjemund and is strictly dealt with between Spar Head office in Cape Town and Windhoek.

Items that require permits to cross the border are Fruit and Vegetable, Fish, Dairy Products, Long life Milk Products including baby milk formula, Eggs, Chicken and meat products including tinned meat products.

Oranjemund Spar places our orders as we have always done, but in some cases, when the relevant permit is not in Cape Town yet, Spar Head office will either delay the departure of our lorry or as was the case last week, remove eggs, chicken and meat products from our lorry.

We would like to apologise for the inconvenience caused by the permit issue and have taken this matter up with one of the directors at Spar. Hopefully this matter should now be a thing of the past.

The store is currently undergoing a building phase and this process should be completed within the next 35 days, thus enabling us to offer our customers a far better service.

Yours Sincerely

Spar Management